

**Ministry of the Solicitor General  
Office of the Fire Marshal**

25 Morton Shulman Avenue  
Toronto ON M3M 0B1  
Tel: 647-329-1100  
Fax: 647-329-1143

**Ministère du Solliciteur général  
Bureau du commissaire des incendies**

25, avenue Morton Shulman  
Toronto ON M3M 0B1  
Tél.: 647-329-1100  
Télééc.: 647-329-1143



**MEMORANDUM TO:** All Ontario Fire Chiefs

**FROM:** Jon Pegg  
Ontario Fire Marshal

**DATE:** November 29, 2023

**SUBJECT:** Announcement of Next Generation 9-1-1 (NG9-1-1) Transition Support Allocations

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I am pleased to advise that we will now be communicating the 2023-2024 NG9-1-1 Transfer Payment program allocations to all applicants along with a Letter of Intent template for applicants to confirm their acceptance and ability to spend the funding by March 31, 2024.

The \$208 million funding, first announced in April 2022, is being provided over three years to support municipalities and their emergency response communication centres. This funding will provide the infrastructure, technology upgrades, and training needed to transition to Next Generation 9-1-1 by March 4, 2025.

The Ministry is requesting that applicants return a signed copy of the Letter of Intent indicating their commitment and ability to spend the full amount of their 2023-24 NG9-1-1 transition support funding. The Ministry will be providing a Transfer Payment Agreement in the coming weeks, and this will need to be executed by the end of January 2024 to enable funding payments to commence.

We appreciate your support in encouraging your membership to submit their signed Letter of Intent as soon as possible and no later than December 15, 2023.

Lastly, I would like to thank you and your organization for the engagement and feedback you have provided on NG9-1-1. It has been invaluable in shaping our approach to supporting the sector with the transition. We are committed to continuing to work with our partners to assist with the transition to NG9-1-1. Should you have any questions/concerns about the funding process, please contact the Ministry's Emergency Services Telecommunications Division at [estd.ng9-1-1@ontario.ca](mailto:estd.ng9-1-1@ontario.ca)

Sincerely,

Jon Pegg  
Ontario Fire Marshal

c: Mario Di Tommaso, O.O.M. Deputy Solicitor General, Community Safety,  
Joy Stevenson, Assistant Deputy Minister, Emergency Services Telecommunications,  
Ministry of the Solicitor General  
Ontario Association of Fire Chiefs  
Erin Hannah, Associate Deputy Minister, Ministry of the Solicitor General  
Creed Atkinson, Chief of Staff, Ministry of the Solicitor General  
Peter Copeland, Director of Policy & Stakeholder Relations, Ministry of the Solicitor  
General